BENEFIC Connecting People Processes Technology

Get Beyond Day-to-Day Challenges and Deliver Greater Value

Who Is BenefitElect?

At BenefitElect, we believe that creating strong partnerships is the path to success in business and in life.

From our beginning in 1998, we have built our company on this foundation, and it has been the guiding principle for all that we do.

Our partners trust our comprehensive benefits administration system to get the job done by accommodating complex plan rules, freeing up their time and resources.

Understanding what companies need and want, we developed our intuitive benefit technology platform from the ground up to ensure a seamless integration with third party applications. Our state-of-the-art fourth generation SaaS technology combined with specialized resources provide our clients with an exceptional experience every step of the way.

Our Mission

What drives BenefitElect as a company is a thorough understanding of all the elements that benefits managers and employees need. We are committed to delivering high-quality solutions while building long-lasting partnerships.

We are the benefits experts, so you do not have to be.

We take on the heavy burden of benefits administration to free up your HR staff, allowing them to focus on other company priorities and build a meaningful culture. We truly become an extension of your HR team.

BenefitElect's benefits administration platform enables each of our clients to service and support every employee. BenefitElect enables an enriching experience that connects employees to resources and tools that support engagement, education, productivity, and retention.

We take on the heavy burden of benefits administration.

What Is BenefitElect?

We believe that you should have the freedom to choose your business partners.

Your business deserves the best systems that deliver the highest quality solutions. That is why we use the best-of-breed model to deliver an exceptional benefits administration and employee data-management system while interfacing with your other business partners.

Our sophisticated SaaS platform is built on 4th generation technology, designed to seamlessly connect people, processes, and data. The Dynamic Classification Engine provides transparency, accuracy, and predictability, giving you automated and accurate results. Additionally, rules-based configuration guarantees that employees only see what applies to them. Robust reporting features allow you the flexibility to schedule standard or custom reports when you need information.



True Partnership

As we focus on connecting people, processes, and technology, we enable you to focus on what is most important – such as essential change management, workforce engagement, and productivity.

BenefitElect's team of passionate, hard-working individuals has a proven track record of delivering exceptional service at every point.

From the beginning of our partnership, we assign two service representatives who learn your business processes, rules, and benefits. They walk you through the setup and training of your BenefitElect system and stay with you after go-live to provide you with continuous support each and every day. Whether it is training your HR administration team, helping with support requests or providing tips to make your day easier, our team has you covered.



We enable you to focus on what is most important.

We help you boost employee satisfaction and retention.

Retaining top talent is the lifeblood of any organization, and it is also one of the greatest challenges.

Engaged Employees

The combination of building a thriving culture and growing employee engagement is key to increasing overall performance and boosting your bottom line.

BenefitElect's system is specially designed to address these challenges in a variety of ways. By increasing participation in your benefits program, your company becomes better situated to recruit and retain quality candidates. Throughout the onboarding process, employees enjoy an easy-to-use enrollment platform, creative educational communications, and automated email and text reminders. During the year, we help you proactively manage life events so that nothing slips through the cracks.

With a user-friendly experience, employees become more engaged in their benefits and satisfied in their jobs, leading to increased employee retention. We have the numbers to prove it.

Data Management

What really matters in benefits administration is what happens after enrollment. With the constant schedule and employment changes, the need to correctly process the volumes of data is essential.

At BenefitElect, our EDI is built in house and managed in house, giving us the ability to deliver a higher level of accuracy and timely service to our clients.

Throughout the year, BenefitElect provides system training and support for life events, generating custom reports and cleansing file feed exception reports. We proactively manage data transmissions by reviewing and correcting errors.

Our system is able to support any rule you have, including break-in-service rules, with seamless reactivation of benefits when an employee returns to work.

Authoritative Database

We believe that you should have a choice when it comes to the various systems that keep your business running.

You should not have to settle for anything less than the best.

To make that choice easier for you, we provide seamless data exchange for managing your payroll deductions, ACA compliance, and carrier exchanges.

Understanding the rapid pace of change, we are able to give you flexibility in data transmission. Files are scheduled, but we will work with you and your vendors to make one-off file transfers when you need them.

ACA Dashboard

Data Tracking Compliance 1094-C, 1095-C Filing



Client's

Payroll

Carriers/TPAs

Claims Billing Call Center

Important Considerations

When it comes to choosing the right partner for your benefits administration system and employee data management, asking the right questions will help you make the best decision. We have made it easy for you by answering these important questions:

Who owns the code?

We do. We built the technology from the ground up, and we own the code.

Is benefits administration the core focus?

We focused on building the best benefits administration platform that seamlessly integrates with other systems, so you can have access to the best quality systems on the market. We recognize that all inclusive models exist, but most are lacking in key areas.

How are system upgrades and custom features handled?

Owning the technology allows us to regularly update the system and implement features. We welcome the input and believe in co-creating the platform with our clients. That is a true partnership.

Can the system truly configure for complex plan rules, multiple companies, and/or locations?

The truth is many systems cannot accommodate the complexity that exists in many companies, but we can. We built BenefitElect to accurately handle even the most complex rules.

Who is building and implementing the system?

Having continuity of service is important, and at BenefitElect, you do not get "handed off". The same service representatives who build your platform are the same ones who walk you through implementation and manage day-to-day operations.

What level of service is included?

Providing excellent customer service is a high priority. With other competitors, you may find yourself waiting for hours in a customer service queue to speak with someone who is not familiar with your business or your needs. With BenefitElect, we provide exceptional service from the very start.

What are your priorities?

At BenefitElect, it all comes down to your priorities. What we offer is an intuitive benefits administration system, pristine data management, and world-class service. You will feel a sigh of relief knowing that your company is in good hands and that the heavy burden of benefits administration is off your plate.

Connect with Us

We are excited to show you our benefits administration system, so you can see how it works for yourself.

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We look forward to partnering with you.